



# Chief of Police Report to City Council

## REPORT FOR QUARTER 3 - 2011

# Reducing Crime

## Key Indicators

Q3 CRIME METRICS	TREND	2010	2011
Reported Violent Crimes	▲ 1%	2,668	2,682
Reported Property Crimes	▼ -7%	25,399	23,659
Total Major Crimes	▼ -6%	28,067	26,341

## Major Initiatives

### Hot spot emphases

In West Precinct officers working bike and foot beats are being deployed seven days a week in targeted hot spot areas including the Pike/Pine corridor, Belltown and Pioneer Square. Officers make routine street checks, engage business owners and members of the public and reassure the community with their visible presence. Through September, this deployment scheme has resulted in double-digit reductions in major crimes in the areas where the beats have been used.

Two previous Directed Patrol operations in “hotspots” continue to show sustained positive public safety outcomes. As for the end of the third quarter, the 2009 Central District Drug Market Initiative area (Central DMI) showed a 43% reduction in the police workload two years after the August 2009 “Call-In”. The smaller area of focus within the DMI area, 2010’s Operation “Safer Union” showed a 71% police workload reduction one year after its commencement (end of Q3 2011 outcomes). Another effort begun in September, “Safer Jackson,” focuses on the busy intersection of 23rd S/S Jackson and the surrounding neighborhood. Efforts there between 2pm and 8pm, the area’s busiest times for 911 calls, show a sustained 50+% reduction in 911 calls since mid-September.

### Repeat Burglar Initiative (RBI)

Effective crime scene evidence-gathering, combined with strong case preparation, has resulted in the apprehension of several active, repeat burglary and car prowl suspects in Southwest Precinct. One of these suspects has been prosecuted under the Repeat

Burglar Initiative, receiving a sentence at the high end of the range, more than two years in prison.

Five other individuals with cases that affected Seattle victims were sentenced as repeat burglars this quarter. The sentences ranged from a low of 33 months to highs of 84 months. One individual, who committed crimes throughout the region, received an “exceptional” sentence of 186 months.

### Major Case Investigations

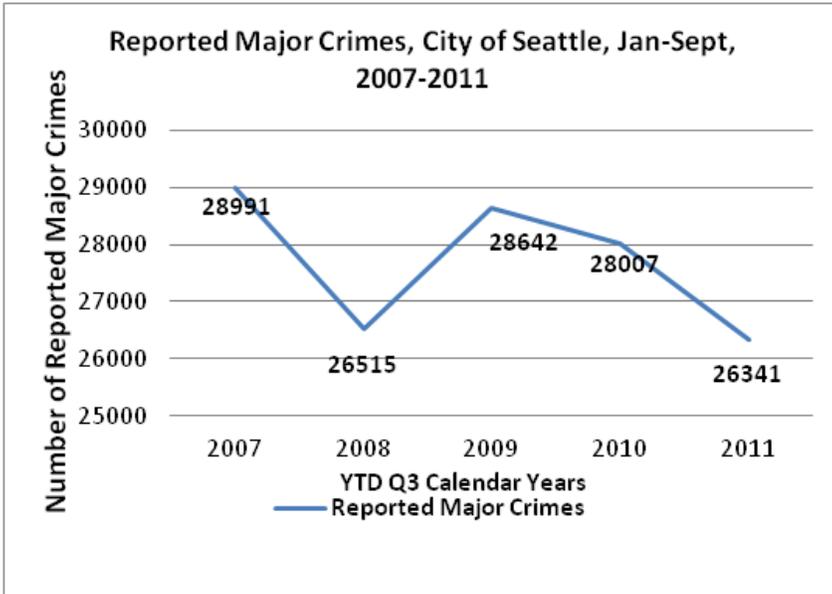
Operation Cross Country Lite, a multi-jurisdiction investigation involving SPD, the Innocence Lost Task Force and the Renton, Tukwila, Kent and SeaTac Police Departments, resulted in the rescue of three juvenile females, all from “Backpage” want ads. In addition, three males were arrested for promoting prostitution, 12 males for patronizing and 30 adult females for prostitution.

An ongoing investigation into an elder abuse/financial exploitation case has already identified at least three victims who have been bilked in excess of \$65,000. Additional victims are expected to be revealed as the case proceeds.

Two interstate cases pursued this quarter by the ATF Violent Gang Task Force resulted in the recovery of 12 firearms and seven pounds of methamphetamine. Altogether Violent Crimes units detectives seized 115 firearms from suspects involved in robberies, home invasions and shooting incidents during the third quarter.

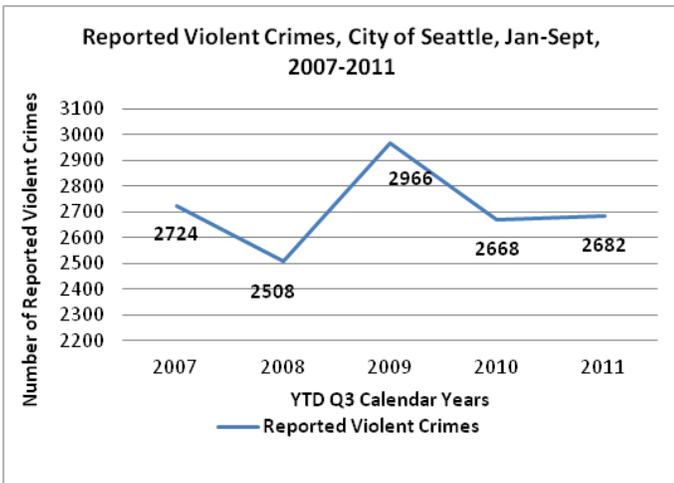
## Reducing Crime - DATA TABLES

### Major Crimes



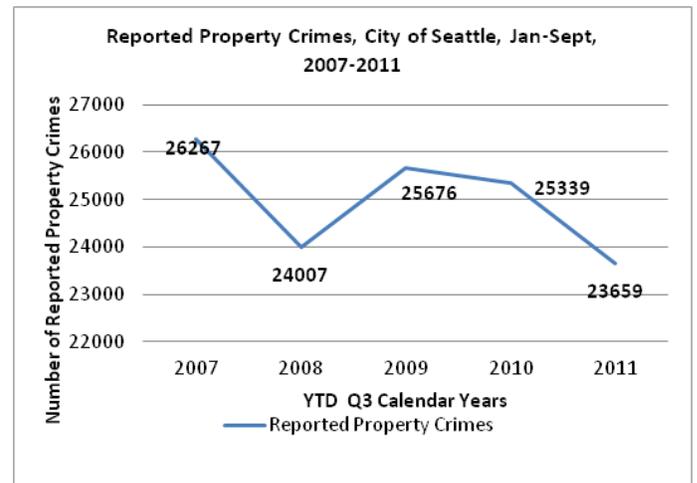
- Major crimes include Murder, Rape, Robbery, Aggravated Assault, Burglary, Larceny/Theft and Vehicle Theft.
- Through September, Major Crimes are at the lowest level they have been in five years.

### Violent Crimes



- Violent Crimes include Murder, Rape, Robbery and Aggravated Assault.
- Through September, reported Violent Crimes are up 1% from the level in the same time period in 2010.

### Property Crimes



- Property Crimes include Burglary, Larceny/Theft and Vehicle Theft.
- Through September, reported Property Crimes are at their lowest level in five years.



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## REPORT FOR QUARTER 3 - 2011

# Employee Performance, Misconduct & Discipline

## Key Indicators

Q3 EMPLOYEE METRICS	TREND	Q3 2010	Q3 2011
Public Contacts	▼-11%	121,165	107,937
Commendations Received	▲+866%	15	145*
Complaints Received	▼-38%	53	33
Standards and Duties Allegations	▼	48	33
Use of Force Allegations	▼	44	19
Other Allegations	▼	39	30

\* 76 of these were for officers who participated in the Komen 3-day walk.

## Major Initiatives

### Results of Most Recent 9-1-1 Caller Surveys

The most recent survey of callers to 9-1-1 who had an officer dispatched to assist them occurred in June 2011 and the results were very positive. On two items relating to SPD overall, the level of agreement by those surveyed was at the highest level ever recorded. These were: "SPD personnel are professional and courteous," level of agreement at 4.47 out of 5.0; and "SPD personnel are available when you need them," level of agreement was at 4.15 out of 5.0.

Officers responding to the 9-1-1 callers received especially high marks, with highest ever levels of agreement on the following items: "The officer was professional and courteous," 4.72 out of 5.0; and "The officer provided the information I needed," 4.40 out of 5.0.

The rating for feelings of safety walking alone in their neighborhood at night was the second highest ever recorded, a rating of 3.38 out of 5.0. Over a third of the callers indicated that the incident that caused them to contact 9-1-1 had made them feel "less safe" than before, but this number was reduced to just over 8% after they had received SPD's services. These ratings suggest that the Department is having an impact not only on reducing crime but also on reducing fear.

At the end of the telephone survey, callers are asked for demographic information. These data were

analyzed to determine whether perceptions and ratings differed based upon racial or ethnic background. Across all but two survey items, there were no statistically significant differences in ratings of the Department in general, neighborhood officers or the officers who responded to the 9-1-1 calls based on race. In the two items where there was a statistically significant difference, minority community members gave higher ratings to Department personnel. These results attest to the consistency of SPD services across neighborhoods and the level of satisfaction with these services shown throughout the many communities within the City.

### Launch of New Online Feedback Forms

When the redesigned SPD website was launched in August of 2011, a new online survey called [www.tellspd.com](http://www.tellspd.com) also went live. The survey asks 10 questions about public safety in people's neighborhoods. The survey is ongoing and the results are shared with Precinct Captains. Since the launch date, 247 surveys have been completed.

In the past, residents who wanted to commend or thank an SPD employee had to use the OPA Complaint form. This was both awkward and counter-intuitive. On the redesigned website is a new form labeled "Thank an SPD Employee" which has likely contributed to the dramatic increase in commendations. Information received via the new form is shared directly with employees and their supervisors.



# Chief of Police Report to City Council

## REPORT FOR QUARTER 3 - 2011

### Leadership and Training

#### Key Indicators

Q3 TRAINING METRICS	Q3 2010	Q3 2011
Street Skills		
Firearms Training	634	840
Tactics/ICC*	696	524
New Sergeants School	N/A	105
Other Training Offerings	760	1,441

\* Integrated Combat and Control Tactics Program

#### Major Initiatives

##### Detective Training Program

This quarter the Department announced a new Criminal Investigations Training Program that was developed by the Criminal Investigations Training Work Group as part of the Investigations Procedures Committee. The program is patterned after a traditional college course credit system and is meant to consolidate and standardize all of the training received by detectives in SPD. Effective January 1, 2012, the current detective eligibility list will expire and new detective eligibility requirements will be linked to the new criminal investigations training program.

As part of this initiative, detectives are no longer required to attend the Street Skills in-service training that is targeted to patrol officers. Instead detectives, detective sergeants and lieutenants are required to complete a minimum of 16 hours of course work annually to include quarterly 90-minute lunch hour sessions and one of the following: a minimum of 10 hours of SPD criminal investigations training or a minimum of 10 hours of approved outside criminal investigations training.

##### Charge by Officer Training

During last quarter, the Investigations Procedures Committee began a pilot program in two precincts in which patrol officers received training to file misdemeanor cases directly with the Law Department, rather than routing them through the Investigations Bureau. This pilot was very successful. During third quarter, roll call training for the Charge-by-Officer procedures was extended to all the Precincts, Traffic and SWAT officers to increase those participating in this new protocol.

##### Leadership Development

OPA Director Kathryn Olson attended the Senior Management Institute for Police at Boston University this quarter. SMIP brings together a faculty from the Nation's top universities - including Harvard and Boston University, as well as successful law enforcement executives and subject matter experts from the private sector.

The Department is also hoping to expose as many senior and mid-level managers and supervisors as possible to the DARPA project and the experts and consultants involved in that project. This will help offset the lack of available funding to access other leadership development programs.

##### Race and Social Justice Initiative

SPD Chair and Change Team held a stakeholders brainstorming session with SPD Executive Staff for the 2012-2014 RSJI Work Plan. Input was shared and reviewed with SOCR in helping to develop a Citywide approach.

SPD conducted two Inclusive Outreach and Public Engagement training sessions for 45 selected department members as well as two Racial Equity Budget Policy Filter Tool Kit training session for 35 supervisors/managers and command staff personnel.



# Chief of Police Report to City Council

## REPORT FOR QUARTER 3 - 2011

### Building Public Confidence

#### Key Indicators

2011 OUTREACH ACTIVITIES	2011 Q3 RESULTS
Community Police Academy	40 Graduates of ten-week Academy #32 30 Graduates of one-day Academy
Living Room Conversations	8 Living Room Conversations held in all 5 precincts
Community Outreach Mtgs & Events	Estimated 500 mtgs & events attended per quarter

#### Major Initiatives

##### National Night Out

The National Night Out Against Crime broke all previous records in Seattle with over 1,300 block parties participating. This event is an opportunity for officers and community members to enjoy each other's company and reconfirm their commitment to safe neighborhoods.

##### Neighborhood ViewPoint (NVP)

The Department provided an update on the pilot phases of the Neighborhood ViewPoint (NVP) Project for the City Council Public Safety and Education Committee this quarter. As noted in the briefing, the NVP has transitioned to the Precincts with training provided for data entry and additional interview training provided in each precinct. Each precinct is basing current NVP work on efforts started during the pilot phases of the project.

##### Living Room Conversations

These in-home events expanded to all five precincts during the third quarter. Hosts invite their neighbors into their homes for a meal and an opportunity to meet and talk with officers who work in the neighborhood. The meal is provided by SPD. Over 220 community members have participated in these events so far and the feedback received has been enthusiastic in support of continuing the conversations.

##### Building Community Relationships

The SPD Community Outreach Unit sponsored a workshop for the Muslim, Arab, Sikh and East African communities to improve communication and build trust between law enforcement and members of these communities. About 20 community leaders attended and gave positive ratings to the SPD portion of the workshop.

A Citywide Advisory Council meeting was held this quarter to discuss the Department's community outreach programs as well as SPD priorities, budget and gang issues. The event attracted 33 community members.

New outreach activities were launched this quarter to engage seniors and members of the clergy in different parts of the City.

##### Programs with and for Youth

In partnership with the Peace for the Streets by Kids from the Streets, SPD is bringing together officers, business and community leaders and homeless street kids, for an open dialogue focusing on civility laws and discussing ways to build relationships. So far 130 homeless street kids have participated. The program is being taken to communities throughout the City that have issues concerning homeless youth. It has received positive attention from other cities interested in replicating it.