

ABOUT US

As utility prices soar, it's not always easy for people to make payment deadlines. A variety of programs can help you get current and stay current on utility and electric payments. Different income guidelines apply for the different programs; however, you may be eligible for more than one program.

CONTACT US

The Central Building
810 Third Avenue, Suite 350
Seattle, WA 98104

Staff Availability Hours:
8:00am - 10:00am
1:30pm - 3:30pm
Monday - Friday

Drop off Hours:	Call in Hours:
8:00am - 4:00pm	8:30am - 4:30pm
Monday - Friday	Monday - Friday

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HSD MISSION STATEMENT

To connect people with resources and solutions during times of need so we can all live, learn, work, and take part in strong, healthy communities.



City of Seattle
Human Services Department

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Energy and Utility Assistance Program



City of Seattle
Human Services Department

Utility Discount Program (UDP)

The Utility Discount Program provides reduced utility rates for income eligible families, seniors (age 65+), and persons with disabilities. Qualified applicants receive a 60% discount on their Seattle City Light bill. Those who are Seattle residents can also receive a reduced rate on their Seattle Public Utilities combined utilities (water, sewer, and garbage) bill.

Applicants must meet three primary requirements:

- Household must meet income guidelines
- Applicant may not receive a Section 8 housing voucher or live in subsidized housing operated by the Seattle Housing Authority, King County Housing Authority or Shelter+Care, where utility allowances are provided (exceptions for SHA housing are Minimum Rent- Public Housing (\$50), Straight Tax Credit - HOPE VI and Bond Housing)
- The residential Seattle City Light bill must be in the applicant's name

For more information, call 206-684-0268 or e-mail UDP@seattle.gov.



Project Share

Project Share provides payment assistance and consultation for eligible residential Seattle City Light customers facing disconnection. Project Share assistance varies according to circumstances. Households must meet income guidelines, and the residential Seattle City Light bill must be in the applicant's name. Customers must make payment arrangements with and be referred by Seattle City Light. For more information, call 206-684-3000.

Interpreters available at no cost. Immigration status is not taken into account.



Emergency Assistance Program

Seattle Public Utilities customers in single-family households who are past due on their account and at risk of having their water, sewer, and solid waste service shut off may be eligible for emergency payment assistance. Households must meet income guidelines. The residential Seattle Public Utilities bill must be in the applicant's name. For more information, call 206-684-5800.

Home Weatherization

Seattle's Office of Housing provides free home weatherization for income-eligible homeowners and renters (single family and apartment housing). Other services include low-interest home repair loans for repairs to owner-occupied, single family homes with low to moderate incomes. For more information, call 206-684-0244.

PROGRAMS